

## FAQs

Q: To what surfaces will DecoTies adhere?

A: Any smooth, clean, surface including painted drywall, varnished wood, plastic laminates, glass, tile, metal.

IMPORTANT TO NOTE: Be sure that any surface is sound and not degraded such as poorly maintained drywall, loose or bubbled paint, rust, oily, etc.

Q: Will DecoTies stick to untreated brick or cinder block?

A: No. DecoTies will not stick to untreated, rough surfaces. However, if the surface has been painted and is generally smooth, you should have good adhesion.

Q: Can I use DecoTies on windows?

A: DecoTies can be used on glass and performs well over the decoration season, even in direct sunlight. However, it will not adhere to glass that has condensation on it.

Q: Will DecoTies work on Wallpaper surfaces?

A: It is not recommended to use on wall paper.

Q: Can I use DecoTies on my ceiling?

A: DecoTies will hold overhead decorations very well to sound, clean, surfaces. Note: Ceiling surfaces such as Celotex may appear to have a hard, durable surface but below that is a soft fiber base that does not provide sound support for the finished surface. Do not use DecoTies on this surface type.

Q: Can DecoTies be used outdoors?

A: DecoTies can be used outdoors on smooth surfaces. However, keep in mind they are designed for lightweight decorations such as light strings, non-wire core garland, etc. Also, do not apply when the surface temperature is below 50 degrees Fahrenheit.

Q: How much weight will one DecoTie hold?

A: Depending on the surface, how clean the surface is, etc., a single DecoTie can hold up to 1/2 lb. securely.

Q: Is there a proper or best way to remove DecoTies?

A: When removing, pick up one corner and slowly pull parallel to the surface. Do not pull in an outwardly direction from the wall surface. Pulling outwardly places the most stress on the surface and should be avoided (especially with more delicate surfaces).