

## FAQs

Q: To what surfaces will DecoTies adhere?

A: Any smooth, clean, surface including painted drywall, varnished wood, plastic laminates, glass, tile, metal.

IMPORTANT TO NOTE: Be sure that any surface is sound and not degraded such as poorly maintained drywall, loose or bubbled paint, rust, oily, etc.

Q: Will DecoTies stick to untreated brick or cinder block?

A: No. DecoTies will not stick to untreated, rough surfaces. However, if the surface has been painted and is generally smooth, you should have good adhesion.

Q: Can I use DecoTies on windows?

A: DecoTies can be used on glass and performs well over the decorating season, even in direct sunlight. However, it will not adhere to glass that has condensation on it.

Q: Will DecoTies work on wallpaper surfaces?

A: It is not recommended to use on wallpaper.

Q: Can I use DecoTies on my ceiling?

A: DecoTies will hold overhead decorations very well to sound, clean, surfaces. Note: Ceiling surfaces such as Celotex may appear to have a hard, durable surface but below that is a soft, fiber base that does not provide sound support for the finished surface. Do not use DecoTies on this surface type.

Q: Can DecoTies be used outdoors?

A: DecoTies can be used outdoors on smooth surfaces. Do not apply when the surface temperature is below 50 degrees Fahrenheit.

Q: How much weight will one DecoTie hold?

A: Depending on the surface, how clean the surface is, etc., a single DecoTie can hold up to 1/2 lb. securely. For DecoTies 3lb., up to 3lbs. securely.

Q: Is there a proper or best way to remove DecoTies?

A: When removing, pick up one corner and slowly, gently, lift the corner from the surface.